

Policy PP007 – Water Service Connection



Policy - Water Service Connection

Policy No. PP007

1 INFORMATION ABOUT THIS POLICY

Date Adopted By Board	25 August 2016	Resolution No.	16/084
Policy Responsibility	General Manager		
Review Timeframe	2 yearly		
Last Review Date		Next Scheduled Review Date	August 2018

Document History

Doc No.	Date Amended	Summary of Changes

Further Document Information and Relationships

Related Legislation	Local Government Act 1993 NSW Local Government (General) Regulation 2005
Related Policies	Backflow Prevention Policy,
Related Procedures / Protocols, Statements, Documents	

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Policy Title: Water Service Connection

3 PURPOSE

To ensure all connections to the Goldenfields Water County Council (GWCC) water supply network conform to requirements and that property owners responsibilities are clearly defined.

4 SCOPE

This policy applies to all new water service connections.

5 DEFINITIONS

Service Connection – The point of connection between the customer’s internal plumbing and the GWCC water supply network separated by a water meter.

Equivalent Tenement - the demand or loading a development will have on infrastructure in terms of the water consumption for an average residential dwelling or house.

Residential Service Connection – A connection made to GWCC’s urban infrastructure which is serviced by a reservoir via a distribution network and the main use is for residential accommodation (but not a hotel, motel, guest house, boarding house, lodging house, or nursing home). The connection is based on an equivalent tenement of 250 kl pa.

Non-Residential Rural Service Connection – A connection made to GWCC’s rural infrastructure which is located outside the urbanised areas and is serviced directly from the water main and the water is used for stock and domestic requirements. The connection is based on an equivalent tenement of 250 kl pa.

Non Residential Other Service Connection – A connection made to GWCC’s urban or rural infrastructure for the purpose of supplying water to commercial/industrial business, community holdings, and other remote and direct connections to mains outside of urbanised areas where there is no commercial rural activity.

Non-Residential High Volume Monthly Service Connection - A connection made to GWCC’s urban or rural infrastructure for the purpose of supplying water to commercial/industrial business, community holdings, and institutions with usage of 50,000kl pa and above.

Fire Service Connection – A connection made to GWCC’s urban or rural infrastructure that is connected solely to firefighting apparatus i.e. fire hydrants, fire hose reels, water storage tanks dedicated to fighting fires, and fire sprinkler systems.

Backflow – The unplanned reverse flow of water or mixtures of water and contaminants into the reticulated water supply system.

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Backflow Prevention Containment Device – A device fitted at the property boundary to prevent the reverse flow of potentially polluted water into the drinking water system.

6 POLICY

A Connection will be supplied subject to the following conditions.

6.1 General Conditions

1. An application is made and all application fees paid.
2. Investigations show there is infrastructure in the area and it is adequate to support the connection*.
3. Infrastructure charges have been paid in accordance with part 2 of Operational Plan 16/17
4. Suitable backflow prevention containment device is fitted.

*GWCC may allow developers or property owners (at their own cost) to extend or upgrade infrastructure to allow connection(s).

6.2 Special Conditions

Non Residential Rural Connection

1. The applicant will be required to store a minimum 3 day average water requirements or 20,000 litres whichever is greater.
2. Backflow prevention containment device must be fitted at the property boundary, in accordance with Council's Backflow Prevention Policy.
3. Connection will only be provided if suitable rural infrastructure is within 2km of the property boundary to be connected. Non-residential rural properties cannot be connected to urban infrastructure.
4. If applicant's water infrastructure is intended to pass through neighbouring properties a signed consent from neighbouring property owner(s) must be provided to GWCC. GWCC recommends an easement to prevent future issues if neighbouring property sold.
5. The connection will be supplied directly above a suitable GWCC water main. It will remain the applicant's responsibility to augment within their own property.

Non Residential Other/Non Residential High Volume Monthly

1. Infrastructure charges will be calculated based on anticipated number of equivalent tenements.
2. A backflow rating will be given based on intended activities carried out within the property boundary

Fire Service Connection

1. Storage tanks meeting the requirements of AS 2304-2011 must be installed
2. Connections will be fitted with a double detector check valve and bypass meter
3. If GWCC suspects the fire service is being used for any other purposes the appropriate usage charge will be forwarded to the client.